

**FIG. 1 (Prior Art)**

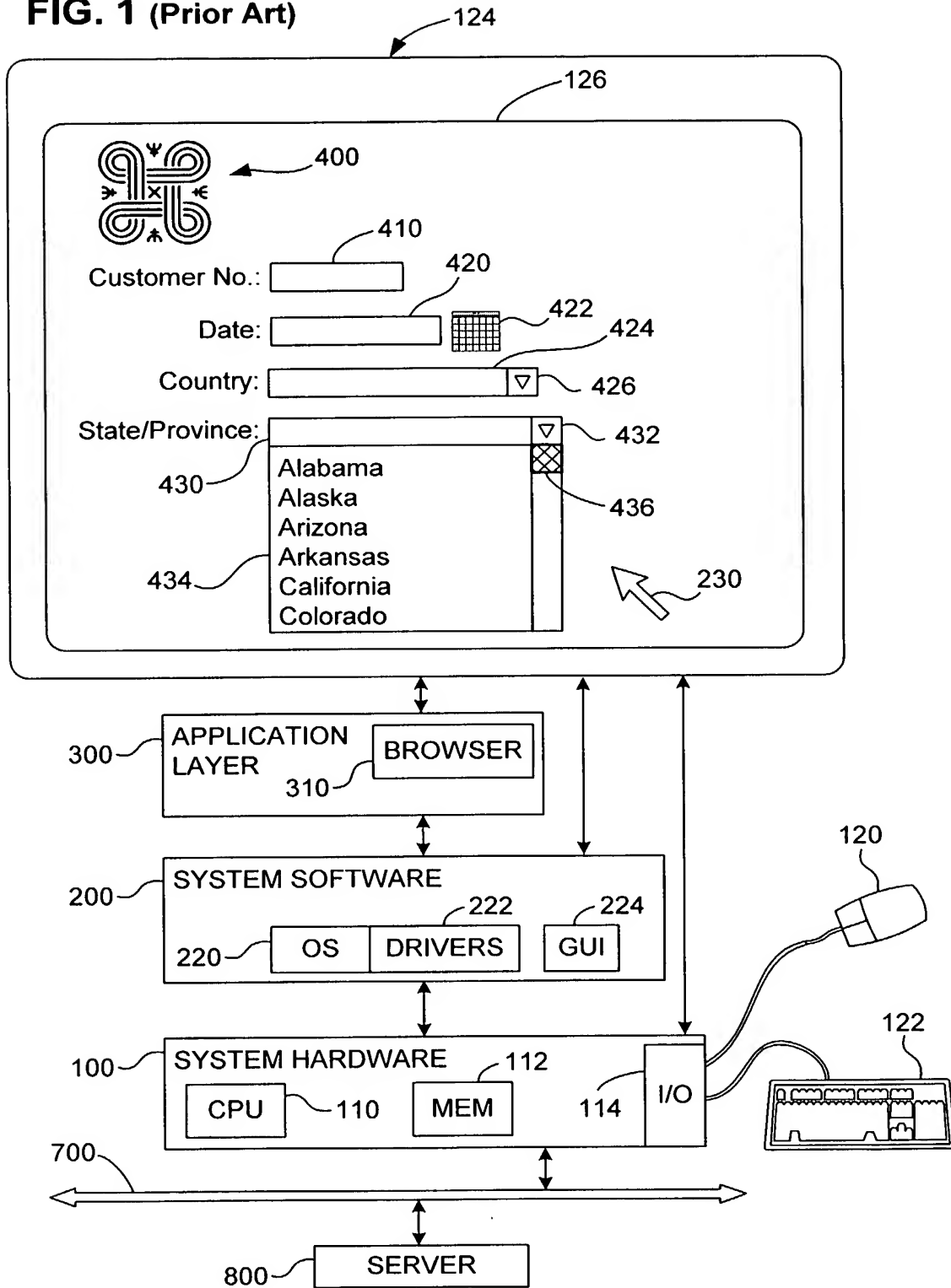


FIG. 2A

126

### CUSTOMER VISIT REPORT

Employee:  500

Customer Name:  506

Address:  507

City:  508

State/Country:  509  510  511

ZIP/ Postal Code:  511

Service Type:  502  503

Date:  504  505

230

FIG. 2B

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### CUSTOMER VISIT REPORT

Employee:  500

Customer Name:  506

Address:  507

City:  508

Country:  509  510  511

al Code:  511

Service Type:  502  503

Date:  504

520

CODE 01:Installation  
 CODE 02:Scheduled Maintenance  
 CODE 03:Warranty Service  
 CODE 04:Non-Warranty Service  
 CODE 05:Upgrading  
 CODE 06:Field Testing

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**FIG. 2C**

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**CUSTOMER VISIT REPORT**

Employee:  500

Customer Name:  506

Address:  507

Service Type:  502 503

City:  508

Date:  504

State/Country:  509 510

ZIP/ Postal Code:  511

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505

**FIG. 3**